



Important – Please read this information carefully before you complete your request. Once you have completed your request we strongly advise that you keep a copy of your records.

Who should complete this request

Complete this request if you are seeking:

- your own international movements record(s) (where the request includes records after 1981);
- another person's international movements record(s) (where the request includes records after 1981) AND you have their written authorisation.

If you require movements records prior to 1981 please contact the National Australian Archives www.naa.gov.au

Proof of identity

All requests should attach a **certified** copy of a photographic identity document, such as a passport or drivers licence.

Certified copies are stamped as being true copies of the original by an authorised person.

An authorised person includes a solicitor, migration agent, Justice of the Peace or a Commonwealth Public Servant with 5 years service.

Can another person make a request on your behalf?

If you ask another person, such as a solicitor or migration agent to make a request on your behalf, you will need to provide written authority, by completing Part C, allowing that person to act on your behalf. The department can contact that person about your request and send that person your documents.

If you change your solicitor or migration agent, it is important that you advise the department. If you nominate a solicitor or migration agent to act on your behalf, the documents will be sent to that person.

Are you seeking information about another person?

To assist the department in providing information about another person to you, you should seek that person's written consent at Part C. As the applicant your details will need to be provided at Part A, and Part B should be completed with details of the movement information you are seeking for the named person at Part C. Both parties must provide certified copies of the photographic identity.

Where to submit the request

Requests should be emailed to request.movement@border.gov.au for records after 1981.

Alternatively, mail your request to:
Melbourne Client Services
GPO Box 241
MELBOURNE VIC 3001

If you are living overseas, send it to the closest Australian mission. These offices will arrange for your request to be processed. For international movement records before 1981, please contact the National Australian Archives www.naa.gov.au

Processing times

Requests lodged by email will take approximately 14 days.

Requests lodged by post will take approximately 28 days.

Please ensure all required documents are submitted with your request. See *Part E – Checklist*.

Important information about privacy

Your personal information is protected by law, including the *Privacy Act 1988*. Important information about the collection, use and disclosure (to other agencies and third parties, including overseas entities) of your personal information, including sensitive information, is contained in form 1442i *Privacy notice*. Form 1442i is available from the department's website www.border.gov.au/allforms/ or offices of the department. You should ensure that you read and understand form 1442i before completing this form.

Compliments and complaints

Your compliments, complaints and suggestions are valuable to the department and will improve our products and services. To provide compliments or complaints about any of the department's services, telephone the Global Feedback Unit on **133 177** (toll free in Australia) during business hours, visit the department's website www.border.gov.au or contact the department directly at your nearest office or Australian mission overseas.

The Ombudsman

If you are not happy with how the department has handled your complaint you can contact the Commonwealth Ombudsman:

Telephone 1300 362 072 (local call charge) 9am to 5pm, Monday to Friday

Email ombudsman@ombudsman.gov.au

Home page

General
enquiry line

www.border.gov.au

Telephone **131 881** during business hours in Australia to speak to an operator (recorded information available outside these hours). If you are outside Australia, please contact your nearest Australian mission.

Please keep this information page for your reference



Tick where applicable ☒

We strongly advise that you keep a copy of your request and all attachments for your records.

Request details

1 What type of request is this?

Personal application ☐ Complete **Part A**, **Part B** and **Part E**

Third party seeking another person's information ☐ Complete **Part A** with your details, **Part B** and **Part C** with details of the person whose movements you are seeking, and **Part E**

Parent requesting movement records for your child under 18 years of age ☐ Complete **Part A** with your details, **Part D** with your child's details, and **Part E**

Part A – Your details

The information given in Part A should contain details of the person making the request.

2 Title Mr ☐ Mrs ☐ Miss ☐ Ms ☐
Other

3 Full name
Family name
Given names

4 Your postal address (within Australia only)

 POSTCODE

5 Your telephone numbers
Office hours (AREA CODE)
After hours (AREA CODE)
Mobile/cell

6 Do you agree to the department communicating with you by fax or email?

No ☐

Yes ☐ Give details

Fax number (AREA CODE)

Email address

7 Your signature



Date DAY / MONTH / YEAR

Note: You **must** attach original certified proof of identity.

Part B – Details of movement records

The information given in Part B should contain details of whom the international movement request is for. That is either the applicant at Part A or the third party named at Part C.

8 Details of whom the international movement request is for

Family name

Given names

Date of birth DAY / MONTH / YEAR

Sex Male ☐ Female ☐

9 Details from passport

Passport number

Country of passport

Date of issue DAY / MONTH / YEAR

Date of expiry DAY / MONTH / YEAR

Issuing authority/
Place of issue as
shown in your
passport

10 Have you been known by any other names? (including name at birth, previous married names, aliases)

No ☐

Yes ☐ Give details

Family name

Given names

Date of name change DAY / MONTH / YEAR

11 Information about arrival/departure

Date range of movements required

from

DAY	MONTH	YEAR
/	/	

 to

DAY	MONTH	YEAR
/	/	

12 Were you born in Australia?

No ☐ ► Date of first arrival

DAY	MONTH	YEAR
/	/	

Yes ☐ ► Date of first international movement

DAY	MONTH	YEAR
/	/	

13 Did you arrive in Australia as a child with your parent(s)/family members?

No ☐

Yes ☐ ► Give details

1. Family name

Given names

Date of birth

DAY	MONTH	YEAR
/	/	

2. Family name

Given names

Date of birth

DAY	MONTH	YEAR
/	/	

14 Why do you require the movement records?

Part C – Consent for agent/third party to act

15 Are you requesting movement records for another person (person described in Part B)?

No ☐ ► **Go to Part D**

Yes ☐ ► Please have them complete the authorisation below

Family name

Given names

Date of birth

DAY	MONTH	YEAR
/	/	

Address

POSTCODE

Telephone

COUNTRY CODE	AREA CODE	NUMBER
()	()	

whose signature appears below, authorise the person whose details appear in Part A to obtain access to the document(s) described in Part B.

Signature of person in Part B



Date

DAY	MONTH	YEAR
/	/	

Signature of person in Part A



Date

DAY	MONTH	YEAR
/	/	

Note: Both parties must attach original certified proof of identity.

Part D – Children under the age of 18 years

- 16** Are you requesting documents about child(ren), under the age of 18 years, in your role as parent or guardian?
- No ☐
- Yes ☐ ► Provide details of the child (read and sign the statement below if applicable)

Child's full name

Family name

Given names

Date of birth

DAY MONTH YEAR

/ /

If there is insufficient space, attach details on a separate sheet

- 17** Information about arrival/departure

Date range of movements required

from DAY MONTH YEAR / / to DAY MONTH YEAR / /

OR

1. Date of arrival/
departure (if known) DAY MONTH YEAR / /
Name of ship/airline
Port of arrival/departure
2. Date of arrival/
departure (if known) DAY MONTH YEAR / /
Name of ship/airline
Port of arrival/departure
3. Date of arrival/
departure (if known) DAY MONTH YEAR / /
Name of ship/airline
Port of arrival/departure

If there is insufficient space, attach details on a separate sheet

Note: Parent/Guardian must provide a certified copy of birth certificate for child/children.

- 18** Why do you require the movement records?

- 19 WARNING:** Giving false or misleading information is a serious offence.

I certify that there are no orders:

- restricting my access to these documents; or
- giving parental responsibility for the child named in this request to another person.

Your
signature



Date DAY MONTH YEAR / /

Part E – Checklist

- 20** Please attach a **certified copy** of the following documents to this request.

Question	Document	Attached
7	Proof of your identity	☐
10	Change of name document (if applicable)	☐
15	Proof of identity for the other person (if applicable)	☐
17	Birth certificate(s) of child(ren) under 18 years of age (if applicable)	☐

Office use only

Action by Client Service Section:

- Copy and certify client's photo identification ☐
- Documents located and issued to client (letter attached) ☐
- Documents not located, client advised (letter attached) ☐
- Request sent to M.R.POLRFI for action ☐
- Request note created in ICSE ☐

Name of client
service officer

Contact details

Address

POSTCODE

Telephone number

(AREA CODE)

Email address

Date

DAY MONTH YEAR / /

Additional comments (ie. priority or known urgency)